



LAKE SHORE SPEECH THERAPY, LLC.

December 9, 2021

Dear Lakeshore Families,

Thank you for your continued transparency with regard to illness. We appreciate that you are being vigilant and conservative in your action to stay home if there is suspected covid-19 OR any communicable illnesses.

1. Therapy will **not** commence if the patient has or has had a runny nose, cough, fever, etc. within the past 72 hours. **If a patient shows up but is visibly exhibiting any of the above, therapy will be cancelled. Your therapist has the right to not admit a patient or end therapy early if there is excessive coughing, a runny nose or lethargy that prevents a child from engaging in effective speech therapy. We want your child to get the most out of their sessions.**
2. You will not be charged for 24 hour or less cancellations **if there is a medical reason, i.e., signs of illness.** Missed/no call/no show appointments with less than 24 hours do not apply to this waiver.
3. If a patient or someone in your family has come into contact with someone who has covid-19, we ask that you notify this office. Please follow the self quarantine guidelines as found on cdc.gov. This mandate includes all staff members. The guidelines state: **14 days from the time of exposure or active illness.**
4. The use of telepractice may be initiated as an option by either you or your therapist given safety concerns. For example: in the event of exposure to covid-19 and quarantine that follows, telepractice may be a viable option in lieu of in person therapy.

Telepractice will remain an option for our clients. Telepractice is a telecommunication service that is conducted with an interactive audio and video connection in real time to create an in-person experience similar to that achieved in a traditional encounter. During telepractice, we will be able to work directly with your child and also provide parent coaching as well. While not as ideal as person to person, telepractice will allow the much needed consistency that is needed to achieve progress.

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LAKESHORE
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Finally--the waiting room remains closed with curbside drop off and pick up.

If you have any questions, reach out to your therapist. As always, we are grateful for your continued support, cooperation and patience!

Sincerely,

Ellen Spear & Lakeshore Speech Staff